

1 | The process of local transport strategy and scheme delivery

STAGES

Schemes and strategies generally proceed through a number of stages between problem/opportunity identification and operation.

- 1 To what degree do you find each of the following **stages** to be *problematic* in the delivery of sustainable transport strategies and schemes?

(Please choose *ONE* answer from the scale below for each stage by placing a cross in the appropriate box)

	Very problematic	Fairly problematic	Not very problematic	Not at all problematic
Example	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<u>Strategic level:</u>				
Problem/opportunity identification	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Objective setting	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Generation of possible strategy alternatives	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Modelling	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Appraisal against existing objectives/strategies	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Formal consultation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<u>Scheme level delivery:</u>				
Generation of possible scheme alternatives	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Scheme appraisal and selection	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Scheme/project design and development	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Obtaining funding	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Implementation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Operational monitoring and evaluation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

INVOLVEMENT OF STAKEHOLDERS

The planning and decision-making process for transport strategies and schemes in your authority may involve a number of stakeholders.

- 2** Generally speaking, how *important* do you consider the involvement of the following **stakeholders** to be in the overall delivery process for sustainable transport strategies and schemes (as in Question 1)?

(Please choose *ONE* answer from the scale below for each stakeholder by placing a cross in the appropriate box)

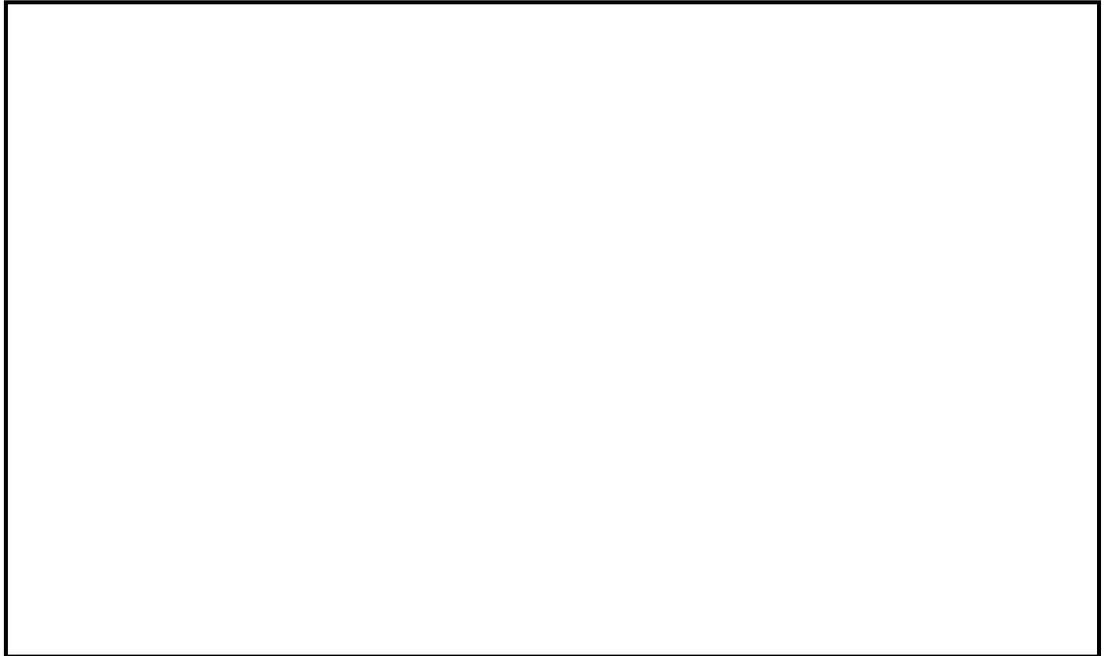
	Very important	Fairly important	Not very important	Not at all important	Not applicable/ Don't know
Business interests	<input type="checkbox"/>				
Consultants	<input type="checkbox"/>				
Department of Communities and Local Government	<input type="checkbox"/>				
Department for Transport	<input type="checkbox"/>				
Elected Members of your authority	<input type="checkbox"/>				
Government Office for the Region	<input type="checkbox"/>				
Highways Agency	<input type="checkbox"/>				
Local Strategic Partnership	<input type="checkbox"/>				
Neighbouring local authorities – Members	<input type="checkbox"/>				
Neighbouring local authorities - technical officers	<input type="checkbox"/>				
Network Rail	<input type="checkbox"/>				
Officers from other departments in your authority	<input type="checkbox"/>				
Other public sector services (e.g. health, education etc.)	<input type="checkbox"/>				
The Public	<input type="checkbox"/>				
Regional Assembly	<input type="checkbox"/>				
Regional Development Agency	<input type="checkbox"/>				
Regional Transport Board (or equivalent)	<input type="checkbox"/>				
Transport operators	<input type="checkbox"/>				

3a How *satisfied* are you with the **way in which** the following stakeholders engage in the overall delivery process?

(Please choose *ONE* answer from the scale below for each stakeholder by placing a cross in the appropriate box)

	Very satisfied	Fairly satisfied	Not very satisfied	Not at all satisfied	Don't know
Business interests	<input type="checkbox"/>				
Consultants	<input type="checkbox"/>				
Department of Communities and Local Government	<input type="checkbox"/>				
Department for Transport	<input type="checkbox"/>				
Elected Members of your authority	<input type="checkbox"/>				
Government Office for the Region	<input type="checkbox"/>				
Highways Agency – HA	<input type="checkbox"/>				
Local Strategic Partnership	<input type="checkbox"/>				
Neighbouring local authorities – Members	<input type="checkbox"/>				
Neighbouring local authorities - technical officers	<input type="checkbox"/>				
Network Rail	<input type="checkbox"/>				
Officers from other departments in your authority	<input type="checkbox"/>				
Other public sector services (e.g. health, education etc.)	<input type="checkbox"/>				
The Public	<input type="checkbox"/>				
Regional Assembly	<input type="checkbox"/>				
Regional Development Agency	<input type="checkbox"/>				
Regional Transport Board (or equivalent)	<input type="checkbox"/>				
Transport operators	<input type="checkbox"/>				

3b What improvements have you made in the engagement of any of the stakeholders (in Question 3a, above)?



3c What solutions have you introduced in the last three years?



PROBLEMS/OPPORTUNITIES IDENTIFICATION

Problems to be resolved or opportunities may be identified through a number of means by your authority.

4 How *important* do you consider the following factors to be in the **problems/opportunities identification** stage in your authority?

(Please choose *ONE* answer from the scale below for each factor by placing a cross in the appropriate box)

	Very important	Fairly important	Not very important	Not at all important	Not applicable
Business Interests	<input type="checkbox"/>				
Community Strategy/ Local Area Agreements	<input type="checkbox"/>				
Education service providers	<input type="checkbox"/>				
Health providers	<input type="checkbox"/>				
Interaction with neighbouring/ constituent authorities - elected Members	<input type="checkbox"/>				
Interaction with neighbouring/ constituent authorities - technical officers	<input type="checkbox"/>				
Interaction with regional level decision-making bodies	<input type="checkbox"/>				
Internal strategic review and discussion among technical officers	<input type="checkbox"/>				
Media comment	<input type="checkbox"/>				
Monitoring programme(s) (all levels)	<input type="checkbox"/>				
National government objectives	<input type="checkbox"/>				
Opinions of elected Members of your authority	<input type="checkbox"/>				
Other permanent local consultative groups/forums	<input type="checkbox"/>				
Public/lobby group consultation	<input type="checkbox"/>				

5 To what degree do you consider these influences could be *improved* in order to aid the **identification** of potential problems or opportunities?

(Please choose ONE answer from the scale below for each factor by placing a cross in the appropriate box, where 1=could be improved most and 4=could be improved least)

	← be improved most		be improved least →		Don't know
	1	2	3	4	
Business Interests	<input type="checkbox"/>				
Community Strategy/ Local Area Agreements	<input type="checkbox"/>				
Education service providers	<input type="checkbox"/>				
Health providers	<input type="checkbox"/>				
Interaction with neighbouring/ constituent authorities - elected Members	<input type="checkbox"/>				
Interaction with neighbouring/ constituent authorities - technical officers	<input type="checkbox"/>				
Interaction with regional level decision-making bodies	<input type="checkbox"/>				
Internal strategic review and discussion among technical officers	<input type="checkbox"/>				
Media comment	<input type="checkbox"/>				
Monitoring programme(s) (all levels)	<input type="checkbox"/>				
National government objectives	<input type="checkbox"/>				
Opinions of elected Members of your authority	<input type="checkbox"/>				
Other permanent local consultative groups/forums	<input type="checkbox"/>				
Public/lobby group consultation	<input type="checkbox"/>				

INTEGRATED PLANNING AND DECISION-MAKING

The concept of integrated planning and decision-making may require working across disciplines and departments within your organisation.

- 6** How *often* when **working with other parts of your authority** do you consider that the following factors form a hindrance?

(Please choose *ONE* answer from the scale below for each factor by placing a cross in the appropriate box)

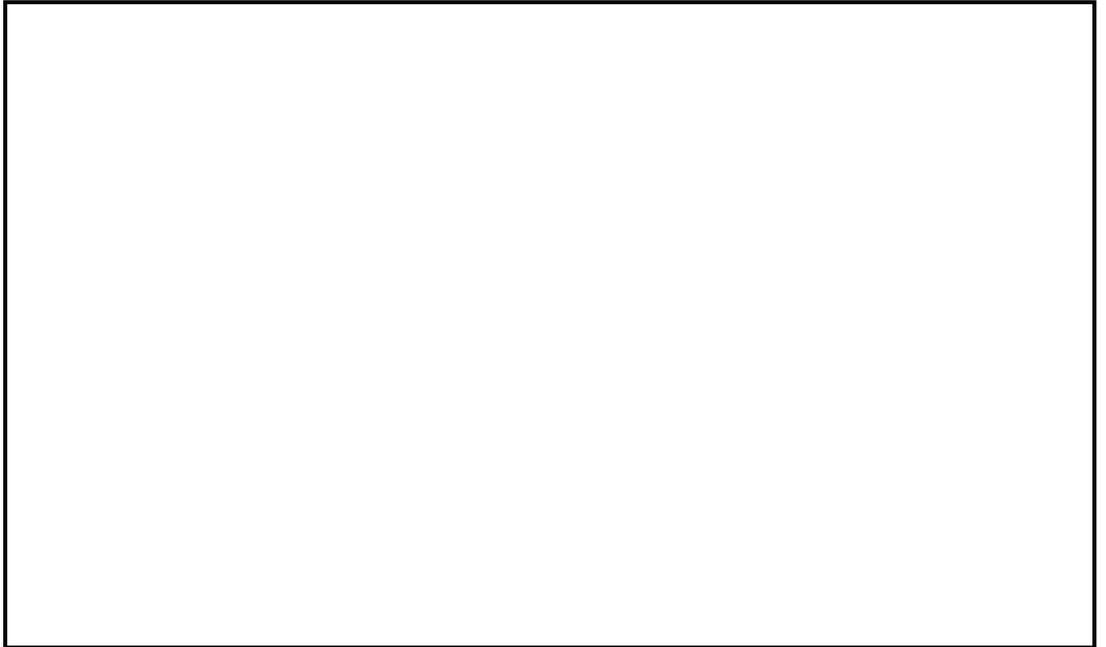
	All of the time	Often	Occasionally	None of the time	Don't know
Different technical staff writing plan documents	<input type="checkbox"/>				
Different timing of writing/publishing plans	<input type="checkbox"/>				
Different stakeholder engagement procedures/timing	<input type="checkbox"/>				
Different objectives between departments	<input type="checkbox"/>				
Different political agendas within authority	<input type="checkbox"/>				
Different physical locations of departments	<input type="checkbox"/>				
Division of responsibility for implementing different aspects of the delivery process	<input type="checkbox"/>				
Lack of formal arrangements for co-working	<input type="checkbox"/>				
Lack of guidance on integration from central Government	<input type="checkbox"/>				
Organisational or management structure	<input type="checkbox"/>				
Pressure on staff time and resources	<input type="checkbox"/>				
Others (PLEASE SPECIFY)	<input type="checkbox"/>				
.....	<input type="checkbox"/>				
.....	<input type="checkbox"/>				
.....	<input type="checkbox"/>				

7 To what degree do you consider these factors could be *improved* to aid the development of transport strategies and schemes in your authority?

(Please choose ONE answer from the scale below for each factor by placing a cross in the appropriate box, where 1=could be improved most and 4=could be improved least)

	← be improved most		be improved least →		Don't know
	1	2	3	4	
Different technical staff writing plan documents	<input type="checkbox"/>				
Different timing of writing/publishing plans	<input type="checkbox"/>				
Different stakeholder engagement procedures/timing	<input type="checkbox"/>				
Different objectives between departments	<input type="checkbox"/>				
Different political agendas within authority	<input type="checkbox"/>				
Different physical locations of departments	<input type="checkbox"/>				
Division of responsibility for implementing different aspects of the delivery process	<input type="checkbox"/>				
Lack of formal arrangements for co-working	<input type="checkbox"/>				
Lack of guidance on integration from central Government	<input type="checkbox"/>				
Organisational or management structure	<input type="checkbox"/>				
Pressure on staff time and resources	<input type="checkbox"/>				
Others (PLEASE SPECIFY)	<input type="checkbox"/>				
.....	<input type="checkbox"/>				
.....	<input type="checkbox"/>				

8 What would most help **integration** of transport and land-use decision-making?



BARRIERS TO DELIVERY

Some problems faced by your authority during the decision-making process will be beyond its remit to resolve.

9 How *important* do you consider the following items to be in presenting **immediate future obstacles** to the delivery of a sustainable transport system?

(Please choose *ONE* answer from the scale below for each item by placing a cross in the appropriate box)

	Very important	Fairly important	Not very important	Not at all important	Not applicable
Contradictions within national objectives	<input type="checkbox"/>				
Engineering complications	<input type="checkbox"/>				
Financial constraints (e.g. for modelling, consultation, monitoring etc.)	<input type="checkbox"/>				
Lack of control over local rail network	<input type="checkbox"/>				
Lack of funding for infrastructure development	<input type="checkbox"/>				
Lack of funding for operational subsidies	<input type="checkbox"/>				
Land use planning processes (e.g. Transport and Works Act etc.)	<input type="checkbox"/>				
Legal issues regarding scheme design and selection	<input type="checkbox"/>				
Nature of privatised/commercial local transport operations (e.g. bus deregulation)	<input type="checkbox"/>				
Public acceptability of restraint-based instruments					
- parking controls	<input type="checkbox"/>				
- congestion charges	<input type="checkbox"/>				
- other restraint measures	<input type="checkbox"/>				
Shortages of skilled/trained officers	<input type="checkbox"/>				
'Short-termism' in political decision-making	<input type="checkbox"/>				
Others (PLEASE SPECIFY)	<input type="checkbox"/>				
.....	<input type="checkbox"/>				
.....	<input type="checkbox"/>				

POLICY INSTRUMENTS

In pursuing a sustainable transport strategy, your authority will have a number of options for policy instruments, covering a range of transport and/or land-use interventions.

- 10** Generally speaking, how *important* do you consider the following **policy instruments** to be in contributing to your transport strategy?

(Please choose ONE answer from the scale below for each instrument by placing a cross in the appropriate box)

	Very important	Fairly important	Not very important	Not at all important
Demand restraint	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
- parking controls	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
- congestion charges	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
- other	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Information provision	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Land use measures	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Light Rapid Transit (LRT)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
New road infrastructure	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
New/enhanced bus services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Public transport fares	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Soft measures (e.g. awareness schemes, travel planning)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Traffic management	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Walking and cycling provision	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Others (PLEASE SPECIFY)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

11 To what degree are you *satisfied* with your authority's ability to **implement** these policy instruments?

(Please choose *ONE* answer from the scale below for each instrument by placing a cross in the appropriate box)

	Very satisfied	Fairly satisfied	Not very satisfied	Not at all satisfied	Not applicable/ don't know
Demand restraint	<input type="checkbox"/>				
- parking controls	<input type="checkbox"/>				
- congestion charges	<input type="checkbox"/>				
- other	<input type="checkbox"/>				
Information provision	<input type="checkbox"/>				
Land use measures	<input type="checkbox"/>				
Light Rapid Transit (LRT)	<input type="checkbox"/>				
New road infrastructure	<input type="checkbox"/>				
New/enhanced bus services	<input type="checkbox"/>				
Public transport fares	<input type="checkbox"/>				
Soft measures (e.g. awareness schemes, travel planning)	<input type="checkbox"/>				
Traffic management	<input type="checkbox"/>				
Walking and cycling provision	<input type="checkbox"/>				
Others (PLEASE SPECIFY)	<input type="checkbox"/>				
.....	<input type="checkbox"/>				
.....	<input type="checkbox"/>				

ABOUT YOUR AUTHORITY

12 Please tell us about the type of organisation.....

(Please choose ONE answer from the organisation types below by placing a cross in the appropriate boxes)

	You represent	Determines your transport agenda
County Council	<input type="checkbox"/>	<input type="checkbox"/>
Metropolitan Borough Council	<input type="checkbox"/>	<input type="checkbox"/>
Passenger Transport Executive	<input type="checkbox"/>	<input type="checkbox"/>
Unitary Authority	<input type="checkbox"/>	<input type="checkbox"/>
Regional Authority	<input type="checkbox"/>	<input type="checkbox"/>
National Government	<input type="checkbox"/>	<input type="checkbox"/>
Other.....(please state type and explain in the box below)	<input type="checkbox"/>	<input type="checkbox"/>